

SILVERLINING PARTNERS LLC

SilverLining Partners is a privately owned professional services company focused on optimizing our client's investments in technology by developing and delivering a collection of customized technology programs, formed into a unique solution to augment and improve existing infrastructure.

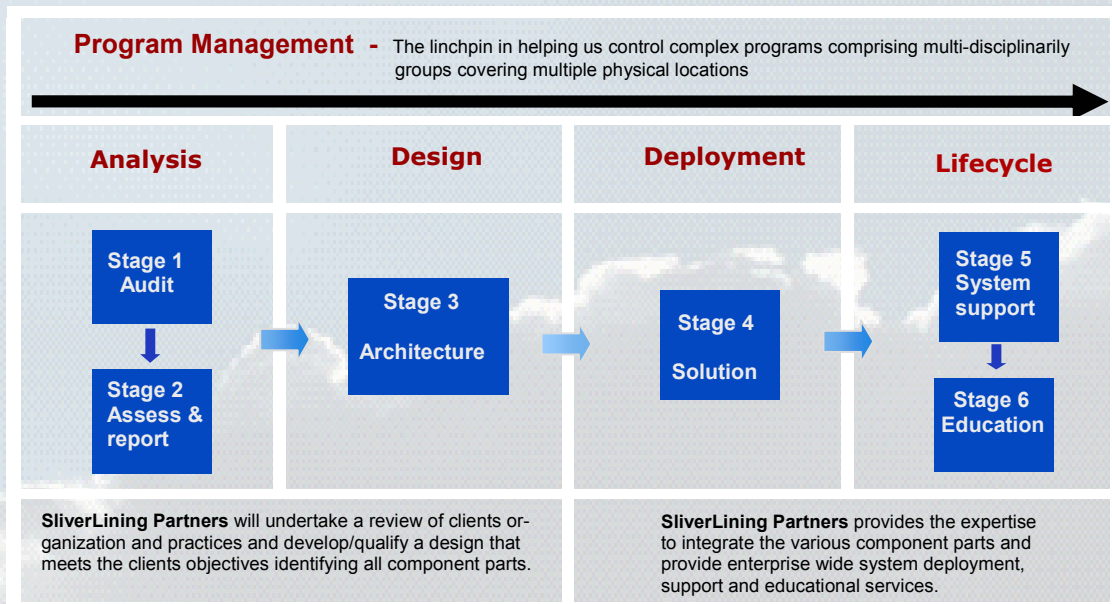
Our lifecycle portfolio is comprised of standalone or follow-on programs; each designed to ensure that our customer's technology investment will deliver optimal return over its lifetime. Our technology practices are carefully crafted to include technical audits, architecture and design, integration and support, including training and educational offerings.

Our technical expertise lies in networking including IP, ATM, Wireless, Voice, Video, Legacy Data Communications, IUID/RFID engineering and SCORM compliant Computer & Web Based Training.

SilverLining Partners' senior-level experiences in delivering these programs has evolved a complete and measured process to insure the delivery of a quality solution within strict cost and time objectives.

The SilverLining Process

A lifetime of technology experiences have instilled in our team a total belief in the beneficial results of adhering to a strict development process. Our solutions-focused management process has been proven to deliver repeatable quality for technology-based engagements. Client satisfaction has encouraged us to evolve it into a standard methodology, offered in a packaged or modular form as illustrated below:



- ◆ Analysis relating to both business operations and technology
- ◆ Design providing architecture and design services
- ◆ Deployment encompassing all aspects of technology delivery
- ◆ Life Cycle includes education, network management and inventory control

ANALYSIS PROGRAMS

NETWORK ASSET AUDIT: Our “discovery audit” isolates and identifies your network components, creates a network map and performs a WAN/LAN performance analysis on high traffic links to determine the overall serviceability of your network.

NETWORK BENCHMARKING: The introduction of new technology or applications usually requires the need to add bandwidth, re-engineer portions of a network, assess and acquire new management tools and reconfigure routers/switches. This audit evaluates the impact of increased traffic onto your communications network and offers key recommendations to avoid cutover disasters.

IUID/RFID ASSESSMENT: Our team will evaluate your Material Process Environment and report on what technology, components and middleware (bridging or standalone) would be required to make you fully operational with commercial and/or DoD compliance standards.

INDEPENDENT VALIDATION AND VERIFICATION: SilverLining can provide technical resources to define, develop and conduct independent tests for specific system operations functions; vendor selections (services and products) your team has recommended and/or technical RFP responses you have solicited.

DESIGN PROGRAMS

ENGINEERING SERVICES: A full range of professional engineering services providing customized hardware and software design with internetworking services in support of information management systems.

IUID/RFID ENGINEERING: Our Smart Material Environment Team will take the lead to architect design, and re-engineer any new workflow processes required.

PROGRAM MANAGEMENT: Assign a senior expert to oversee the entire statement of work from start to finish, working from a customized plan designed in partnership with your staff.

DEPLOYMENT PROGRAMS

COMMUNICATIONS/TECHNOLOGY INTEGRATION: Staging and configuration of your newly acquired technology equipment at our facility which includes: hardware configuration, software installation, system testing, license processing and solution deployment, based upon your custom requirements

TURNKEY INSTALLATION: Connect local/remote, hybrid technology onto your current network or build a new network to meet your expanding communication requirements. Could include equipment re-configuration or wiring changes.

LIFE CYCLE PROGRAMS

NETWORK MAINTENANCE/REPAIR: Repair/replace faulty communications equipment or technology solutions on-site within 4 hours at both your central and remotely networked sites with up to 7X24 coverage.

TRAINING: Classroom or Computer/Web based to ensure corporate wide utilization or compliance.

IUID/RFID IMPLEMENTATION: Our Smart Material Environment Team will integrate, install, and educate your staff on IUID/RFID technology and any new workflow processes.

DISASTER RECOVERY: Insure business continuity using hardware, software and networking solutions in tandem.

Technology Solutions

To deliver a technology solution, it requires a union of interrelated stages of information gathering, analysis, planning, design and professional delivery followed by sustainable, effective life cycle support. SilverLining has organized itself to offer a pyramid of logical practices supported by technology programs to deliver a complete solution for networking, logistics and e-learning environments.



- ◆ **Architecture Practice:**
Easily the most important element in any solutions offering. In this stage, major design blocks and their interfaces are identified. Analysis Programs ultimately recognize key elements in an economically sensitive and forward looking custom designed and integrated solution. Potentially, this practice is applicable to numerous broad spectrums of applications.
- ◆ **Design Practice:**
Bringing together the client's off-the-shelf or customized components organized to deliver network solutions that meet exacting information technology standards determined in the Architecture stage and ensured with the application of control methods for economic and timely results
- ◆ **Integration Practice:**
Delivers a working system using integrated hardware and software components from the Design stage including resolution of internetworking issues that may arise from connections to external plant and existing infrastructure.
- ◆ **Lifecycle Support Practice:**
Following implementation, wrapping traditional life cycle management components with particular attention to network optimization as it relates to critical applications including voice, video and certain high performance interfaces for storage area networking and RFID applications. May require ongoing monitoring and configuration management to ensure the expected performance

SilverLining Partners' Technology Programs

Offered Directly by SilverLining Partners	Supported With Alliance Partners	NAICS	Schedule of Offerings
YES		541513	Independent Network Validation and Verification Services
YES		541710	Information Management Life Cycle Planning
YES		541512	Performance Measurements and Metrics Design
YES		541611	Business Process Reengineering (BPR)
YES	YES	811213	TURNKEY INSTALLATION: Connect remote, disparate technology onto your current network or build a new network to meet your expanding communication requirements.
YES	YES	811213 811212	MAINTENANCE/REPAIR: Repair/replace faulty communications equipment or technology solutions with up to 7X24 coverage.
YES	YES	541512	TECHNOLOGY ENGINEERING SERVICES: A full range of professional engineering services providing customized hardware and software design including internetworking services.
YES	YES	541512	Asset & Infrastructure Auditing service
YES	YES	541512	Network Benchmarking—Performance Bottlenecks
YES	YES	541614, 561910	Supply Chain Automation using UID and RFID technology
YES	YES	541512	WAN, LAN & Wireless Deployments & Additions
YES		541512	Integration Support
YES		541613	Help Desk Auditing and Re-engineering
YES	YES	541512	Video Conferencing, IPTV—Turnkey Solutions
YES		541519	Disaster Recovery and Continuity of Operations Engineering
YES	YES	541618	Telephony—PBX Hybrid PCM/VoIP Solutions or Turnkey Implementation
YES	YES	611420, 611430	(CBT) Computer Based Training and (WBT) Web Based Training
YES			Program/Project Management